



American Red Cross
Serving Orange, Riverside
and San Bernardino Counties

Red Cross Training for CERT and Community Partner Organizations

The Red Cross has established special access to our web-based systems to support disaster training for CERT Community Partners to build SB's capacity for disaster response.

***** Important, please note:**

- **Please use the Chrome browser for this process.**
- **Follow the special Partner Entry link below. Registering here separates our partners' members into a General Partner section. It allows you access to the Red Cross Volunteer Connection and EDGE Learning Management Systems.**
- **Registering at this link does *not* convert you into a Red Cross volunteer.**

If you need assistance, please email Erin.Fox@redcross.org

Step 1. Red Cross Community Partner Organization Registration

Complete the registration process at

https://volunteerconnection.redcross.org/?nd=intake&organization_id=2711

Step 1 may take several days to complete. We appreciate your patience.

Step 2. Complete the Online Prerequisites and Training Below

Access EDGE online Learning Management System from your Volunteer Connection Home Page to complete the following online courses. (See Instructions below/on reverse)



Note: It takes 24-48 hours after completing your Partner Registration to gain access to EDGE.

- Disaster Cycle Services: An Overview – 1 hour *
- Concept of Operations Basics – 28 minutes *
- Mass Care: An Overview – 10 minutes *
- Psychological First Aid – 90 minutes
- Everyone is Welcome – 1 hour *
- Basic Food Safety – 1 hour *
- Strongly Suggested: Feeding Fundamentals v2– 1 hour

***Online prerequisite courses must be completed 1 week prior to Shelter Fundamentals**

BASIC INSTRUCTIONS TO ACCESS ONLINE COURSES IN EDGE

Please Note:

- *It takes 24-48 hours after completing your Partner Registration to gain access to EDGE.*
 - *Use Chrome browser*
 - *Disable “popup blockers”*
 - *Enable Flash.*
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- Sign into your account at volunteerconnection.redcross.org
 - CLICK on "**CONNECT TO EDGE**" (top right of screen)
 - LOG IN to EDGE (same user/password as your Volunteer Connection account)
 - CLICK on "**BROWSE FOR TRAINING**" (icon on the right side of screen)
 - In the left column, CLICK on "**DISASTER CYCLE SERVICES**" under "**SUBJECTS**"
 - In the SEARCH field, (upper right of screen) type in the name of course, ENTER
 - Select desired course, CLICK "**REQUEST**"
 -  INDICATES **WEB/ONLINE CLASS** – Select course and CLICK “LAUNCH”
 -  *Only use for Virtual Instructor-Led Course **WEBINARS (VILT)***

TIPS for using EDGE Learning Management System

- EDGE is optimized for access via Chrome. Use Chrome to avoid issues.
- Disable “popup blockers.”
- Enable Flash
- If you are taking a course in EDGE but not able to advance the slides, this is because when the course launches, it is “zoomed in”. To fix it this, click “Ctrl and -” or “Ctrl along with scrolling the wheel down” to reduce/minimize the content in the window. You should then see the navigation buttons at the bottom of the screen. This will allow you to view every slide in the course, which will allow you to complete it. To return the screen to its regular size, click “Ctrl and +” or “Ctrl and scroll the wheel on your mouse up”.

For questions or support, please contact:

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